



**SAFETY FIRST**  
—Aquatics—



## AQUATIC FACILITY OPERATOR CERTIFICATION COURSE



### VIRTUAL COURSE VIA ZOOM

#### TIME:

**9:30 am - 5:30 pm CST**

#### DATES:

**2023**

**November 28-29**

**2024**

**January 9-10**

#### FEE:

**\$350.00 full course**

Fee covers the virtual course via Zoom, all materials and the exam (end of 2nd day).

Become nationally certified as an AFO, receive 1.5 CEU's and a Certificate of Completion and Certification Card. Certification is valid for five years.

The Aquatic Facility Operator (AFO) Course is a two day training program specifically designed to meet the needs of those working in public and semi-public recreational pool or water park facilities. The AFO program offers unique discussions on risk management not usually directed towards operational personnel as well as training in proper water chemistry, water chemistry challenges and solutions. Upon successful completion of the AFO course and a 50 question open book exam, participants will be officially certified by the National Certification Board of the National Recreation & Parks Association.

This two day course features the new Aquatic Facility Operator Manual, one of the most current publications available on pool operations. The manual undergoes revision every three years to keep current with changing technology. This text is not only understandable, but you will enjoy reading it as well.

NOTE: Virtual exam to take place on the second day

### Who Should Attend?

- ☐ Aquatic Directors
- ☐ Recreational Directors
- ☐ Water Park Directors
- ☐ Health Inspectors
- ☐ Pool Managers
- ☐ Aquatic Supervisors
- ☐ Resort/Hotel/  
Motel Staff
- ☐ Homeowner's Associations
- ☐ Anyone who is responsible for  
operation, maintenance and  
aquatic facility management.

# COURSE INSTRUCTOR:

**JULIENE R. HEFTER** MSOLQ, AqP, AFOI



- Aquatic and Parks and Recreation Expert Witness and Consultant
- Professional Speaker
- Trainer and Educator
- Organizational Assessment Provider

Juliene R. Hefter, is the founder of Safety First Aquatics, LLC. She developed the company to "Create Safety One Step at a Time" whether it be through educational offerings or consulting purposes.

Juliene received her Bachelor of Science in Recreational Leadership from the University of Wisconsin, LaCrosse and holds a Master of Science in Organizational Leadership and Quality from Marian College.

She has a long and illustrious career in aquatics and park and recreation administration, has served in a number of leadership positions with both state and national organizations. Her distinguished career includes being the recipient of many awards. She was recently named to the "Top 25 in Aquatics" (for the second time) by Aquatics International and recipient of the International Swimming Hall of Fame Paragon Award.

- References are available upon request

## THINGS TO KNOW

- The AFO certification is good for five years
- The exam is open book
- Calculators may be used
- Single translation dictionary may be used
- Tests taken virtually and proctored
- Approved by most health departments as an operator course
- Books will be mailed in advance from NRPA



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262-894-9772

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## REGISTRATION & PAYMENT: \$350.00



Course Dates: \_\_\_\_\_

Name: \_\_\_\_\_

Agency: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

E-Mail: \_\_\_\_\_

- Call Juliene at 262-894-9772 or email at [jhefter@safetyfirstaquatics.com](mailto:jhefter@safetyfirstaquatics.com) if you have questions, need a W-9. Payment will be required via credit card. An invoice will be sent with a link for payment.
- Once you are registered you will be required to pay and no refunds may be given as materials have to be ordered in advance, paid for and shipped. If you are unable to attend someone else can attend in your place.